



<DATE>

Dear HIRSP Policyholder:

As a part of our commitment to improve the health of you and your family, we would like to alert you that **25mcg/hr Duragesic sold by PriCara is being voluntarily recalled from wholesalers and pharmacies.**

25mcg/hr Duragesic is made by PriCara and is a drug used to treat severe pain. The Food and Drug Administration (FDA) has identified that these patches may have a cut along one side of the drug reservoir within the patch. The result is possible release of the drug into the pouch in which the patch is packaged, exposing patients or caregivers directly to fentanyl gel. These patches should not be handled directly.

The recalled patches have expiration dates on or before December 2009. If you have 25mcg/hr Duragesic expiring within the affected dates, please call 800-547-6446.

HIRSP is notifying both policyholders and prescribers of this change. If this recall affects you, it is important to contact your prescriber to find a suitable alternative.

Please note: It is dangerous to stop using Duragesic suddenly. Consult your prescriber before discontinuing use.

For questions about this change, please contact your prescriber or call the HIRSP Pharmacy Dedicated Unit toll-free at 1-866-270-3877.

Sincerely,

Thomas Radloff, Registered Pharmacist
Director, Clinical Pharmacy Operations
HIRSP Pharmacy Dedicated Unit



<DATE>

Dear HIRSP Policyholder:

As a part of our commitment to improve the health of you and your family, we would like to alert you that the **25mcg/hr Fentanyl Patch sold by PriCara is being voluntarily recalled from wholesalers and pharmacies.**

The 25mcg/hr Fentanyl Patch is made by PriCara and is a drug used to treat severe pain. The Food and Drug Administration (FDA) has identified that these patches may have a cut along one side of the drug reservoir within the patch. The result is possible release of the drug into the pouch in which the patch is packaged, exposing patients or caregivers directly to fentanyl gel. These patches should not be handled directly.

The recalled patches have expiration dates on or before December 2009. If you have 25mcg/hr Fentanyl Patches within the affected dates, please call 800-901-7236.

HIRSP is notifying both policyholders and prescribers of this change. If this recall affects you, it is important to contact your prescriber to find a suitable alternative.

Please note: It is dangerous to stop using Fentanyl Patches suddenly. Consult your prescriber before discontinuing use.

For questions about this change, please contact your prescriber or call the HIRSP Pharmacy Dedicated Unit toll-free at 1-866-270-3877.

Sincerely,

Thomas Radloff, Registered Pharmacist
Director, Clinical Pharmacy Operations
HIRSP Pharmacy Dedicated Unit



<DATE>

Dear HIRSP Policyholder:

As a part of our commitment to improve the health of you and your family, we would like to alert you that the **Fentanyl Patch sold by Activis is being voluntarily recalled from wholesalers and pharmacies.**

The Fentanyl Patch is made by Activis and is a drug used to treat severe pain. The Food and Drug Administration (FDA) has identified that these patches may have a cut along one side of the drug reservoir within the patch. The result is possible release of the drug into the pouch in which the patch is packaged, exposing patients or caregivers directly to fentanyl gel. These patches should not be handled directly.

The recalled patches have expiration dates on or before December 2009. If you have Fentanyl Patches within the affected dates, please call 877-422-7452.

HIRSP is notifying both policyholders and prescribers of this change. If this recall affects you, it is important to contact your prescriber to find a suitable alternative.

Please note: It is dangerous to stop using Fentanyl Patches suddenly. Consult your prescriber before discontinuing use.

For questions about this change, please contact your prescriber or call the HIRSP Pharmacy Dedicated Unit toll-free at 1-866-270-3877.

Sincerely,

Thomas Radloff, Registered Pharmacist
Director, Clinical Pharmacy Operations
HIRSP Pharmacy Dedicated Unit



<DATE>

Dear <MAILTO_PROV_FIRST_NAME+MAILTO_PROV_LAST_NAME+MAILTO_PROV_TITLE>:

As a part of our commitment to improve the health of your patients, we would like to alert you that **Fentanyl Patches, including Duragesic, have recently been removed from the market.**

25mcg/hr Duragesic and Fentanyl Patches marketed by PriCara and Activis are drugs used to treat severe pain. The Food and Drug Administration (FDA) has identified that these patches may have a cut along one side of the drug reservoir within the patch. The result is possible release of the drug into the pouch in which the patch is packaged, exposing patients or caregivers directly to fentanyl gel.

Policyholders have been notified about the removal of this product and their need to consult with a prescriber for suitable alternatives.

The table below contains formulary alternatives to the recalled drug:

Affected Drug	Covered Alternatives
Duragesic / Fentanyl Patches	Morphine SR Tablet
	Oxycontin

For questions about this change, please contact HIRSP Pharmacy Dedicated Unit toll-free at 1-866-270-3877.

Sincerely,

Thomas Radloff, Registered Pharmacist
Director, Clinical Pharmacy Operations
Navitus Health Solutions